

### All Subjects – UK National

Questions		% Average Agreement			
		2007	2008	2009	2010
1 – 4	The teaching on my course	80	81	82	84
5 – 9	Assessment and feedback	71	61	62	64
10 – 12	Academic support	75	69	71	73
13 – 15	Organisation and management	75	69	71	73
16 – 18	Learning resources	79	78	80	81
19 – 21	Personal development	80	76	77	78
22	Overall satisfaction	80	80	81	82

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Questions	2007	2008	2009	2010
Assessment and feedback				
5 - The criteria used in marking have been clear in advance.	65	68	69	70
6 - Assessment arrangements and marking have been fair.	71	72	72	73
7 - Feedback on my work has been prompt.	50	52	54	56
8 - I have received detailed comments on my work.	56	59	60	62
9 - Feedback on my work has helped me clarify things I did not understand.	51	51	53	56